



WOODLAND HERITAGE

Guidance for Direct Debit

Our membership sign-up form will now give you the option to pay by Direct Debit.

What is Direct Debit?

Choosing the Direct Debit option on our form will create an instruction to your bank to pay for your membership annually or monthly.

Benefits of Direct Debit

- You know exactly when a payment will be taken and how much it will be. You can even set the date for payments to leave your bank account. You will receive automatic notices from our Direct Debit provider, GoCardless, when the payment is due. You can cancel the Direct Debit at any time using online banking or by contacting your bank.
- Members are protected under the Direct Debit Guarantee – you can read more about this [here](#) on the Direct Debit website. Any disputed payments can be refunded.
- Using Direct Debit reduces the time we spend administering payments, which means we can devote more time to building the charity and fundraising to support research, education and other activities.
- Unlike with a regular payment by card, the Direct Debit payment will not expire, which makes your membership more secure. And unlike a one-year payment, you will not need to manually renew for the next year, saving you time and us.
- Direct Debit payments are much easier for us to track than Standing Orders, and easier for members to set up and manage.

When you join as a member or renew an existing membership, you will have the option to use Direct Debit. If you are an existing member, you can keep the same membership number.

If you have any questions, please contact Annabel, Woodland Heritage's Membership and Charity Officer, at office@woodlandheritage.org, or by phone on 07871 198798